




## V2W not working

Nick DiRico - 2019-08-15 - Older Knowledgebase Items

1. Run "restart filewatcher service.bat" in the VTADS Batch Files folder on users desktop **2 TIMES**
2. Restart computer completely (make sure they don't just log out)
3. Check to make sure their V: Drive folder is present and they can access it (\\jud-app01\vtadstemp\**username**)
4. Go into **Services** and stop and then restart the service called:  
**VtadsOutputWatcher** 

Tags

v2w

VTADS

vtads to word

word