Using the VOIP Web Portal for the First Time

Chris Ilstrup - 2019-07-25 - VoIP

1. Visit **https://svt-selfcare.nwncloud.com/Kurmi/** in your browser
2. The first time you visit the portal, your login will be
   1. your *firstname.lastname*
   2. your password will be "P@ssw0rd!" (no quotation marks, that's a zero, not the letter 'O')
3. Once in, please change your password by going to "My account" in the upper right:

4. Then uncheck the "Keep current value" box under the "Web Password" Heading (1):

5. You will then be prompted to enter a new web password 2x.

6. Click "Apply" (2) to save your changes.

Need to change your PIN or Unlock your voicemail?

Reset Your Voicemail PIN

Tags
Password
voicemail
voip
web portal