



Reopening a Dispute

Kristi Hannett - 2019-05-21 - Older Knowledgebase Items

Reopening a Dispute

(Ticket ex: 32792)

Reopening a dispute is similar to "clearing out" a motion.

Enter the case, and make sure you are in the dispute table and highlight the dispute to reopen:



Shift + F4 to open the details of the dispute:



Press enter until you are highlighting the status text and press space until you have cleared out the text. Then press enter to highlight the date:



Replace the date with asterisks like ****/**/****** then press **F9** to save your changes.

Tags
Dispute
Reopen
VTADS