



Printer Queue-VTADS Printing Errors

Scott Adams - 2019-09-16 - Older Knowledgebase Items

Log into the server having issues, don't go to the menu of the server (like ros_menu) just log in as super user (su)

Then:

- **lpstat -t**
- Find the printer with all the stacked up jobs:



- You can either cancel all the jobs
 - **cancel -a "printername" (exp wndistrctrm)**

or you can cancel a single job if there is a large job seemingly causing the problem

- **cancel "printerjob" (exp wndistrctrm-301667)**
- After you delete all or some of the jobs causing the problem, the printer needs to be 'enabled' again.

/usr/sbin/cupsenable "printername" (exp wndistrctrm)

If you do a new lpstat -t the jobs should start coming off the list

Tags
Printers
VTADS