Negative Payment - Remove Finerror/ordamend/pdamend events

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Negative Payment - Remove Finerror/ordamend/pdamend events

Example Ticket: 36726

For this ticket, the user is asking to have **a 'finerror' event removed**. *(This process will work for any amended fine)*

Search the docket in VTADS and find the finerror event:

Press **F2** to open the details of it and take note of the fine#:

Press **F7 + enter** and type "evekill" to delete the event. **F1** up to the header of the docket and press **Shift + F4** to run a form and type "*payord*" over "*docket*" and choose '*s*' for Narrow Output:

Press **F9** to bring up the form on the screen:

Find the entry that has the same fine # as the 'finerror' event and see the correction is still present. Take a screenshot or write down the Fine ID & Agree IDs. Press **q** to exit the form and return to the docket.

Press **F1** again to close the docket out completely and navigate to the Direct Table Access List.

Option 23. System Administration Reports -> Option 4. Direct Table Access

These are the tables you have to work with for all payments, fees & fines:

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You need to work from the bottom table to the top.

Start at the **Credit Table**, then the **Payment Table**, **Debit Table,** etc. The **Agree Table** should be the last you search/work in. This is especially important as VTADS will not let you delete anything unless you work in this order.

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Working from the bottom (the credit table) the first table I found the Fine error in was the debit table:

Press **Shift + F2** to delete the entry and then return to the docket and run another '*payord*' form like before:

And the fine error is no longer present.

Tags
clear payment
finamend
fine
fine amend
fine error
finerror
negative
order amend
pd amend
VTADS