



Adobe Reader - User Settings

Sheila Lowe - 2016-07-11 - Adobe Reader

SLOW PRINTING ISSUE -

There may be an issue with Adobe Reader XI software can cause delays when trying to print PDF files within Citrix. Adobe has a security features in the software and that caused a similar issue in the previous version. If you have a problem, perform the following steps. Make sure that you do not have any PDF files open and do the following:

Launch Adobe Reader

Go to Edit then Preferences

Go to Security (Enhanced) on the left side

Uncheck "Enable Protected Mode at Startup" (top of the screen) and press Yes then OK

Close Reader and re-launch

We have found that making this change does not always speed up printing but can eliminate the delay waiting for the print screen to appear.

MENU BAR MISSING WHEN OPENING PDF IN WEBPAGE -

If you open a PDF within a web browser, such as Internet Explorer, (this is how eCabinet works) the menu bar, normally available at the top of Adobe Reader, may be missing. If so it is because a default setting in Adobe Reader XI opens PDF files in "display mode" within a web browser. Display mode does not include the menu bar at the top. To fix the problem please make sure that you do not have any PDF files open, through a web browser or on your desktop and do the following:

- Open Adobe Reader XI (Start - Programs - Adobe Reader XI)

- Click on Edit

Click on Preferences (bottom of menu)

Click on Internet in the left menu

Uncheck the box that says "Display in Read Mode by default"

Click OK

Close Adobe Reader XI

Go back and open a PDF within a web browser. You should now have the menu bar across the top of the window.